
Seatmap Broken Before Use?

Posted by mnal - 2008/05/18 06:26

After I pick my seat, I am sent to this address, the page is blank.

http://domain.com/?option=com_mls_seatmap&Itemid=27&task=seat_details&seatid=1366

I REALLY need to fix this issue. Your application will be running my site.

Any idea of what it could be?

THANKS!

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Re:Seatmap Broken Before Use?

Posted by moensch - 2008/05/19 13:27

Again. Set the error reporting level to highest (can be done in the Joomla configuration) so you can see the actual error. Once you have an error message, paste it here and I will be able to help.

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Re:Seatmap Broken Before Use?

Posted by mnal - 2008/05/20 04:48

I did what you said but no dice.

So I re uploaded mls_seatmap.config.php and all is working now!

Thanks for the speedy response! I will make sure to use the error reporting feature of joomla next time.

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Re:Seatmap Broken Before Use?

Posted by serrix - 2008/11/04 10:42

I've got the same issue.

I'd appreciate any help, i'm new to joomla and have some pretty strict deadlines.

Versions:

Joomla 1.5.7

mls_lang 0.0.3a

mls_seatmap 0.1.2

Thanks in advance.

Very cool stuff

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Re:Seatmap Broken Before Use?

Posted by rammelbak - 2008/11/04 21:55

Have u tried to re-upload as mentioned above you're own post?

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Re:Seatmap Broken Before Use?

Posted by serrix - 2008/11/04 22:12

Thanks, Yes i have, i get the following:

```
* Component Install: Another Component is already using directory: "/var/www/html/components/com_mls_seatmap"  
* Component Install: Another Component is already using directory:  
"/var/www/html/administrator/components/com_mls_seatmap"
```

Message

* Install Component Error

Thanks for the reply.

Re:Seatmap Broken Before Use?

Posted by serrix - 2008/11/04 23:50

Hmmm, this is odd.

I'm now able to load it now, though all i get is the following tabs:

- * Rooms
- * Seats
- * Elements
- * Element Categories
- * Configuration

I'm not sure what 'fixed' it, i've reverted my snapshot and re-installed it from scratch a few times, played with a few other things too so I'm not quite sure whats done it.

I'm guessing its relying on the Events module which is installed but having the same issue (blank screen) I've been trying to figure out how to turn higher error logging on, will look it up when i get back in a few hours. Thanks for your help, i'll post a thread in the events forum.

Re:Seatmap Broken Before Use?

Posted by rammelbak - 2008/11/06 22:16

(whoops didnt see the last post..this one replies to the previous)

Yeah, this happens when there is already a same named component installed or part of it.. What you can do is either upload the missing files manually by FTP in the component map.. or delete the incomplete component map and retry the install of the component in joomla.

Please note there are two places..

```
/var/www/html/administrator/components/com_mls_seatmap"  
/var/www/html/components/com_mls_seatmap"
```